



Shiraz Adobe® Plug-In Frequently Asked Questions (FAQ)

I am currently running Shiraz RIP Server V6.5, can I install and run the Adobe Plug-In?

No, you need to upgrade to V6.6 first. The Adobe Plug-In is only available and works with Shiraz RIP V6.6.

How would the Plug-In be delivered? Would it be an additional Installation program?

During the Beta program the plug-in is delivered as an additional installation program. However when released it will be part of a new Build release of V6.6 installation.

Can I try the software before buying?

If you are running V6.6 then with the latest build you will have the Adobe Plug-In installed and would run in demo mode. The option can be fully enabled by a remote update to the security key.

I have recently purchased an upgrade from an earlier version of Shiraz to V6.6, do I need to pay for the plug-In?

The Plug-In as an extra option which we have to pay additional licenses to Adobe for its use and therefore everyone will have to pay the option. However if you have purchased an upgrade to V6.6 you will get 50% discount on the price of the Plug-In.

I have recently purchased new V6.6, do I pay for the plug-in?

Yes, the plug-In is an extra option and incurs additional license costs. There is a cost for the plug-in depending on the product you have. Contact your reseller to obtain a quote.



Do I need this Plug-In?

If you work with PDF files and wish to be able to handle all the latest files from Adobe Acrobat and Creative Suite applications then this plug-In would be essential. With this plug-in option the RIP is certified to the latest PDF V1.7 as created by Acrobat V9. The existing RIP is only certified to PDF V1.3.

Is the Plug-In available for Shiraz Signature as well?

The first release of the Shiraz Adobe Plug-In is for the Shiraz Server V6.6 only. However the Signature versions will follow soon after. Pricing for Signature versions are available now.

Why should I need an additional plug-in, shouldn't my RIP support PDF already?

PDF is an evolving technology and is now the standard delivery format for graphics market. The RIP market was mainly based on the Postscript format, however in the last few years PDF has increasingly replaced Postscript. Where most RIPs and their engines are fully compliant with Postscript they are not necessarily fully PDF compliant. Adobe charges additional licenses for PDF and we are forced to pass that on.

When is the Plug-In available?

We are currently in Beta program and plan to have a full release by 1st September 2009.

I have further questions who can I contact?

Please contact your current reseller or you may contact us direct through info@shiraz-rip.com